
ERASMUS + Teacher Training Course

Certificate of Attendance

“Conflict Management, emotional intelligence and bullying prevention”

Danica Drulović

We certify that Danica Drulović has successfully attended our 30-hour Training Course “Conflict Management, emotional intelligence and bullying prevention” held in Florence from the 11th to 17th March 2018.

This course has been created for teachers to learn about conflict and how to use it as an opportunity for growth. Participants have increased their own ability to model and encourage active listening, empathy and emotional intelligence among today's students - and tomorrow's active citizens.

Florence, 17th of March 2018

The Director

David Baroni



Trainer

Susan Gagliano

