

# ...AND WHAT ABOUT OUR GRANDPARENTS?

A FEW TEXTS SHOWING THE PUPILS' IDEAS ABOUT HOW TO HELP THE ELDER AND LESS EXPERIENCED OF US TO BETTER UNDERSTAND AND USE A MOBILE PHONE.

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## My grandmother's new smartphone

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My grandma as other grandmas doesn't know these days technologies as well as younger generations do. But there is still hope for grandmas all around the world! They still can teach it. Well they must want to.

Anyway my grandmother just got a new phone. It's Samsung. She really doesn't know how to operate it and she is still asking me for some tips and stuff. So I helped her and will help her with pleasure. She asked me how to turn off ringer and volume. For me it's primitive but as I said I helped her with pleasure. Then she asked me how to use internet. I connected her to Wi-Fi and I showed her everything. Then she wanted to know how to download apps. So I made her an account and taught her how to operate it.

I'd also like to teach her some more interesting things like for example how to use camera and how to use email how to send everything how to take care of a phone and many other stuff but it needs time. But surprisingly she got used to it very quickly. And she is pretty excited! And I'm happy that she likes it.

## Some tips and tricks...

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If my grandparents will buy new smart phone first think what I recommend them is consult this with someone who understands smart phones.

First thing when they get their phone is recharge it after they turn on phone. They should create a password (if someone stole their mobile). They can set their wallpaper. Important think is save their all passwords .I want show them how work their phone for example : where they can download music, where is internet ,where is their phone contacts , where they can download apps.....If they want have their mobile phone safe they should buy cover . They off useless apps on their background (if they want safe their battery). They should charge their phone every day.

Apps: The best APPLICATION what they can download is WhatsApp. In this APPLICATION you can chat with your friends for free .You can send pictures and its faster than email.

Facebook is almost the same application because you have profile and everyone can find you.

## How I help my grandpa with smartphone

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Last year my grandpa got a very special present for his birthday - a new smartphone (Samsung Galaxy S4 mini). My grandpa thought longer time about it, asked me which model I would recommend. His daughter, my auntie Kristyna, lives in Switzerland. It is expensive to call there. They used Skype on computer but it was slowly, because my grandpa have an old and slow computer. It was difficult

for him to work on computer too. I showed him how easy is to use a smartphone - only touching the screen and he liked it!

A new smartphone for his birthday was a perfect surprise. At the beginning I downloaded him smartphone's best application - his name is lighting!!! I use this and it's very helpful.

He wanted a new smartphone mainly for internet, free SMS, mms, and calls and for taking pictures. Now he can do much more - make videos, scan documents.... and very quickly.

I helped him at the beginning with everything - how to call, send SMS, MMS, take pictures, use internet, lighting, skype, WhatsApp, Google maps etc. He listened to me and learnt new things. He has his new smartphone half a year and he made big progress.

He's very happy when he is able to do everything without me!

I still can't start his new application for electro bike, it our goal.

Sometimes he makes mistakes or doesn't know what happened and he asks me what to do. Solution is usually very simple. For example: sound was off and he could not understand why it doesn't ring.

I prepared him, my mum and auntie discussion group in WhatsApp application and now they are in touch every day - they share photos, send messages, call. This technology help them cut the distance. They live 1000km away and can't visit each other so often.

## Grandparents'smartphone

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Yesterday, I talked with my grandma about smartphones, because my smartphone was stolen 5 months ago, and I fell into deep thoughts about combination of our hi-tech world, and my grandparents'. So, if my grandparents bought a smartphone, I would recommend them to buy some anti-virus program, to be safe from hackers and other dangers. Then, I would tell them to get some insurance, if the smartphone is stolen. Of course, my grandparents aren't very skilled in technologies of today, so I would help them with registration in the system (Android, iOS...), and everything like this. They would sometimes want to surf on the internet, and I do not think that they could do it alone. So I would them with that. They would need some case too, and who can get it? Me. I think that they can learn using the smartphone kind of well, so my help would be useless in few other months.

I would do all of this if my grandparents ever had a smartphone. But I think that is a very far future. In fact, my grandparents think, that smartphone is a luxury that nobody really needs. They think that we can get on with just some ordinary phones, which can do only a single, but very important thing: to call.

## Grandma's phone

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My Grandma is having a birthday this weekend. She will have a birthday party on Saturday. Every single member of our family has got a present for her. My mom bought her a pair of earrings, my auntie made a birthday cake. But all we really want to know is, what her husband is going to give her.

My grandfather bought her a new mobile phone!! This phone is quite expensive and also it looks really nice and elegant. It's even better than my phone! I'm quite jealous. She asked me to give her some tips how to use it and she wanted some apps from me (Well She is still an elder). So at first she needs to buy a cover for it and maybe a screen protector (kind of a display). Then I'll set up a Wi-Fi for her and also some basic stuff. After setting up her phone is good to create an account for a Store (application manager). She also wants some apps. So first app that is good for elders is a special launcher that is making the background simpler. It is important for them to have everything in the right order and place. So this launcher will make it easier for her. I think that another important thing to do is setting up her e-mail address and some contacts. And the last important thing is a web browser. I will tell her where to find her favorite web sites and how to get there. These steps are the basics steps how to operate with her new phone. And everything else she will constantly find out.

And I hope that is not a necessary to say that swimming and diving with a phone in a pocket is not a good idea.

Hopefully she's happy with my advices.

## How could I help my grandparents with their new smartphones?

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### Apps

When I imagine that my grandparents bought a new smartphone, it is not too inconceivable. To my grandmother, I would recommend her an app, which she will need in cooking. For example Jamie Oliver's Recipes app, where she can find some new interesting meals to cook. Then I think, she will be interested in a photo editing app, like Pixlr (it is about making collages and using a lot of effects on photos) because she likes photographing a lot.

To my grandfather, I could show him some logic games like brain teasers, for example 'The Exits' or some apps about photographing.

### Behaviour

About functions – first, I would help them with the operating system, how to download apps or login into it, depending on what type of system they use (iOS, Windows or Android).

Second, I will explain the button functions on the smartphone, like home, volume or escape buttons.

Then, I could show how to use the smartphone in basic ways, (like calling, messaging or photographing). Every mobile has different functions and for people who are not 'friendly' with smartphones it is not always easy to use them. Also, I can teach them how to connect their smartphone with tablet, TV or other devices.

And finally, I could show them some social media apps for texting with their friends or family (WhatsApp, Messenger, Viber, etc.).

### Tips & Tricks

My first favorite user tip would be how to do the 'screenshot'. It is really practical when my grandparents would like to save a chat conversation or any web page.

Next practical trick what I would recommend them is how to use their mobile phone as a modem for another device, when somebody else needs to use internet connection over Wi-Fi.

And my last useful tip is how to lock the device with a finger print (if possible) or password to save their expensive smartphone before robbers.