



Digital society needs digitally-competent citizens

Being digitally competent means using digital technologies in a confident and safe way for various purposes such as working, getting a job, learning, shopping online, obtaining health information, being included and participating in society, entertainment, etc.



Digital skills in Europe



40%
OF EUROPEANS



HAVE INSUFFICIENT
OR NO DIGITAL SKILLS



42%



OF THOSE PEOPLE WHO
HAVE NO DIGITAL SKILLS

ARE

UNEMPLOYED

Source: Digital Agenda Scoreboard 2015

Uses of DigComp

EMPLOYMENT SERVICES



Can assess and certificate job seekers' skills and offer career guidance and training

JOB SEEKERS



Can self-evaluate their level of digital competence using the new Europass CV

E-COMMERCE



Consumers can shop online with confidence and safety

TEACHERS



Can improve their professional skills

LEARNERS



Can develop their digital competence for the future





Information and data literacy



Browsing, searching and filtering data, information and digital content



Evaluating data, information and digital content



Managing data, information and digital content



Communication and collaboration



Interacting through digital technologies



Sharing through digital technologies



Engaging in citizenship through digital technologies



Collaborating through digital technologies



Netiquette



Managing digital identity



Digital content creation



Developing digital content



Integrating and re-elaborating digital content



Copyright and licenses



Programming



Safety



Protecting devices



Protecting personal data and privacy



Protecting health and well-being



Protecting the environment



Problem solving



Solving technical problems



Identifying needs and technological responses



Creatively using digital technologies



Identifying digital competence gaps

