



LAWSON KENZA

PERSONAL PROFILE

I'm a student who knows how to work well and I'd be perfect for that job. So choose me

DIPLOMA, DATE OF OBTAINING

- 2019-2020: Technical secondary in 4th / in Office at the IPES de Jemeppe
- 2018-2019: Technical secondary in 3rd / in Office at the IPES de Jemeppe
- 2017-2018: Professional secondary in 2nd / in Office at the IPES d'Ougrée
- 2016-2017: Technical secondary in 2nd / in Art at the IPES de Jemeppe
- 2015-2016: Technical secondary in 1st / in Art at the IPES de Jemeppe
- obtained CE1D
- Obtained CEB

SKILLS AND ABILITIES

Computer skills
Ability to work as a team
Communication skills
Meaning of the Initiative
Flexible

LANGUAGES

- French
- English
- Dutch
- Arabic

EXPERIENCE

Receptionnist

*IN A HOTEL PALACE 4 STAR
2015 TO 2017*

- I took care of answering the calls
- To give room keys
- I took care of calming the clients if they were nervous

Customer Service Agent

*BECNEL TECH SOLUTIONS
2017 TO 2020*

- Addressed customer service inquiries in a timely fashion
- Working with a team
- Provided input in improving internal processes

CONTACT INFORMATION

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