Dear Mrs Zuzana,

I would like to make a complain about the bathbombs order we did on the 14th of January. We order 100 bathbombs of three diferent colors (blue, white and red)  for a present for our workers. Whe the delivery came to our  office , we saw tha we only recive the blue and the red ones, but the white bathbombd there weren't.

My invoice number is 0013 and to solve the problem peacefully, we would appreciate you to review the order and send us what is missing without any extra charge to Av. Barcelona, 96, Rubí (Barcelona).

I look forward to your reply and resolution to my problema. If you have any problem, please contact us at the above address or by phone at (+34)666-777-888.

Sincererly,

**Diego Moratalla**

Teaching departament