Dear Sir,

I am writing to complain something about the products you sent to me.

I didn’t expect that, but the Sport Bag Navy and Shoe Bag Navy aren’t in a very good condition, therefore I would like to solve this problem.

I had a very high expectations from your products ; to be very resistant, to have an good material, etc but it seems that I was wrong. I don’t know if it was a shipping problem or something else, but I’m disappointed anyway.

However, I want to say that I am satisfied with the other products, there are in a very good condition.

I am looking forward for your answer.

Your faithfully,

Cozma Adriana.