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EUROPEAN PROJECT KA229

E-COMMERCE FOR START-UPS

SECOND MEETING “KAVALA” MARCH 2019



INDEX: MARKET RESEARCH

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- Participants
 - Teachers
 - Students
- Justification for the Marketing Research
 - The aim of the research
 - Factors to consider
 - Product selection – Service
- Situation analysis
 - Macro-environment analysis
 - Economic and politic factors
 - Demographic and sociocultural factors

- Technologic, legal and environmental factors
- Micro-environment analysis
 - The product and the service
 - The demand, customers
 - Survey
 - The offering, competitors, suppliers
 - Prices analysis, position
 - The distribution and the commercialization
 - SWOT analysis

- Conclusions



TEACHERS INVOLVED

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Lola



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Arcadio



STUDENTS INVOLVED

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Commercial Activities Technician

1st Course



2nd Course





STUDENTS INVOLVED

Erasmus+



Digital Pre-press Technician

2nd Course



1st Course





JUSTIFICATION FOR THE RESEARCH

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- To Investigate about the viability of our business idea
- Thinking before acting, planning
- Reducing uncertainties, risks
- To obtain relevant information for making decisions
- Knowing the market
- To adjust the business idea into the reality





JUSTIFICATION FOR THE RESEARCH

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Factors to consider:

- The promotion of entrepreneurship culture
- The support in new technologies
- The development of a regional product
- The European market vision, sharing experiences





JUSTIFICATION FOR THE RESEARCH

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Product selection:

- The agro-food industry is strong in our region
- The proximity of the raw material
- We export fruit and vegetables
- Simplicity of the productive process
- Popular product
- Association of the product towards the city (popularity)
- Interest towards ecological and Premium products
- Product that allows to customize the different tastes of the region





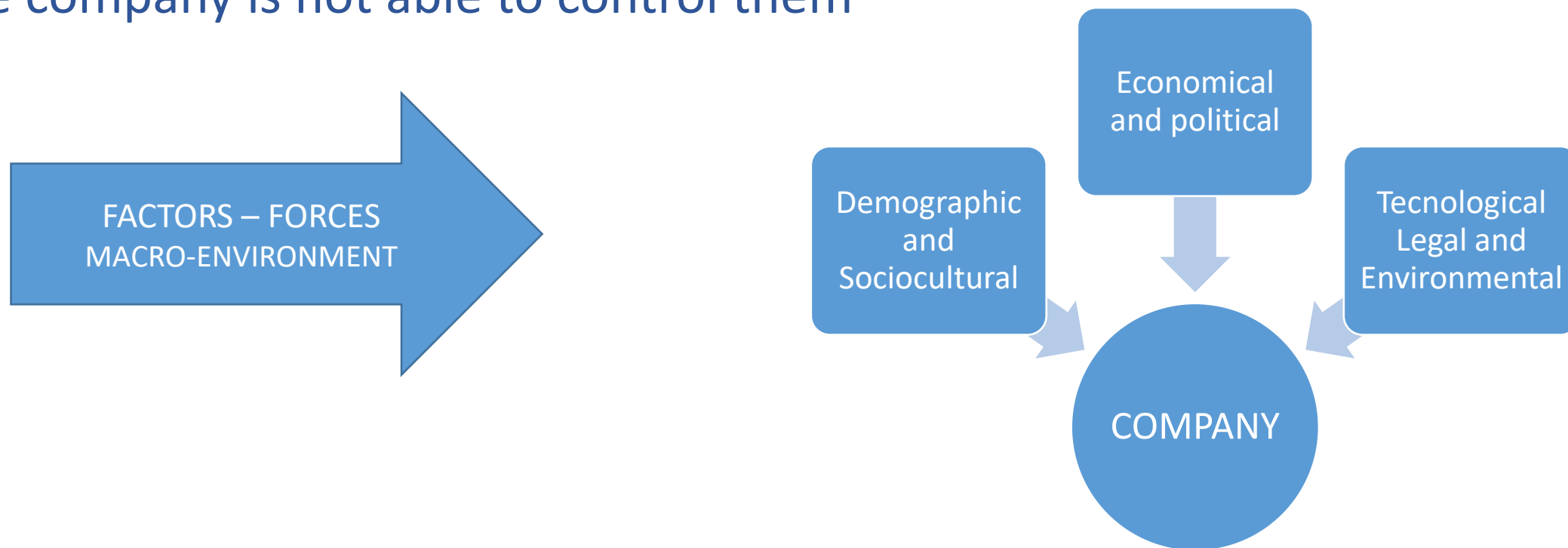
Environmental analysis: MACRO-ENVIRONMENT

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Set of external facts and factors that affect in a general or global way to all companies and determine their activity.

The company is not able to control them





ECONOMIC AND POLITICAL FACTORS

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Ranking World Economies

Evolución de las mayores economías del mundo

Clasificación mundial. PIB, en miles de millones de dólares

	2017	2018	2019	2020	2023
1	EE UU 19.485,4	EE UU 20.513,0	EE UU 21.482,4	EE UU 22.289,3	EE UU 24.670,5
2	China 12.014,6	China 13.457,3	China 14.172,2	China 15.462,0	China 19.580,6
3	Japón 4.873,2	Japón 5.070,6	Japón 5.220,6	Japón 5.371,7	Japón 5.907,6
4	Alemania 3.700,6	Alemania 4.029,1	Alemania 4.117,1	Alemania 4.331,7	Alemania 4.937,2
5	Reino Unido 2.628,4	Reino Unido 2.808,9	India 2.957,7	India 3.258,9	India 4.329,9
6	India 2.602,3	Francia 2.794,7	Francia 2.844,7	Francia 2.979,4	Francia 3.363,5
7	Francia 2.587,7	India 2.690,0	Reino Unido 2.809,9	Reino Unido 2.912,9	Reino Unido 3.257,1
8	Brasil 2.055,1	Italia 2.086,9	Italia 2.112,8	Italia 2.191,7	Italia 2.395,6
9	Italia 1.938,7	Brasil 1.909,4	Brasil 1.929,7	Brasil 2.027,6	Brasil 2.351,3
10	Canadá 1.653,0	Canadá 1.733,7	Canadá 1.820,4	Canadá 1.937,0	Canadá 2.321,9
11	Rusia 1.577,5	Corea del Sur 1.655,6	Corea del Sur 1.699,7	Corea del Sur 1.781,8	Corea del Sur 2.054,6
12	Corea del Sur 1.540,5	Rusia 1.576,5	Rusia 1.649,2	Rusia 1.683,8	Rusia 1.818,4
13	Australia 1.379,5	ESPAÑA 1.437,0	ESPAÑA 1.474,1	ESPAÑA 1.550,6	Australia 1.794,4
14	ESPAÑA 1.314,0	Australia 1.427,8	Australia 1.464,4	Australia 1.541,4	ESPAÑA 1.758,4
15	México 1.151,0	México 1.199,3	México 1.242,4	México 1.306,8	México 1.527,0
16	Indonesia 1.015,4	Indonesia 1.005,3	Indonesia 1.066,8	Indonesia 1.175,1	Indonesia 1.446,4
17	Turquía 851,5	Países Bajos 909,9	Países Bajos 933,2	Países Bajos 980,6	Países Bajos 1.106,8
18	Países Bajos 832,2	Arabia Saudí 769,9	Arabia Saudí 795,6	Arabia Saudí 815,3	Turquía 958,3
19	Arabia Saudí 686,7	Turquía 713,5	Suiza 731,1	Suiza 766,6	Arabia Saudí 889,5
20	Suiza 679,0	Suiza 709,1	Turquía 631,2	Turquía 744,1	Suiza 873,6

Fuente: FMI

BELÉN TRINCADO / CINCO DÍAS

Source: FMI

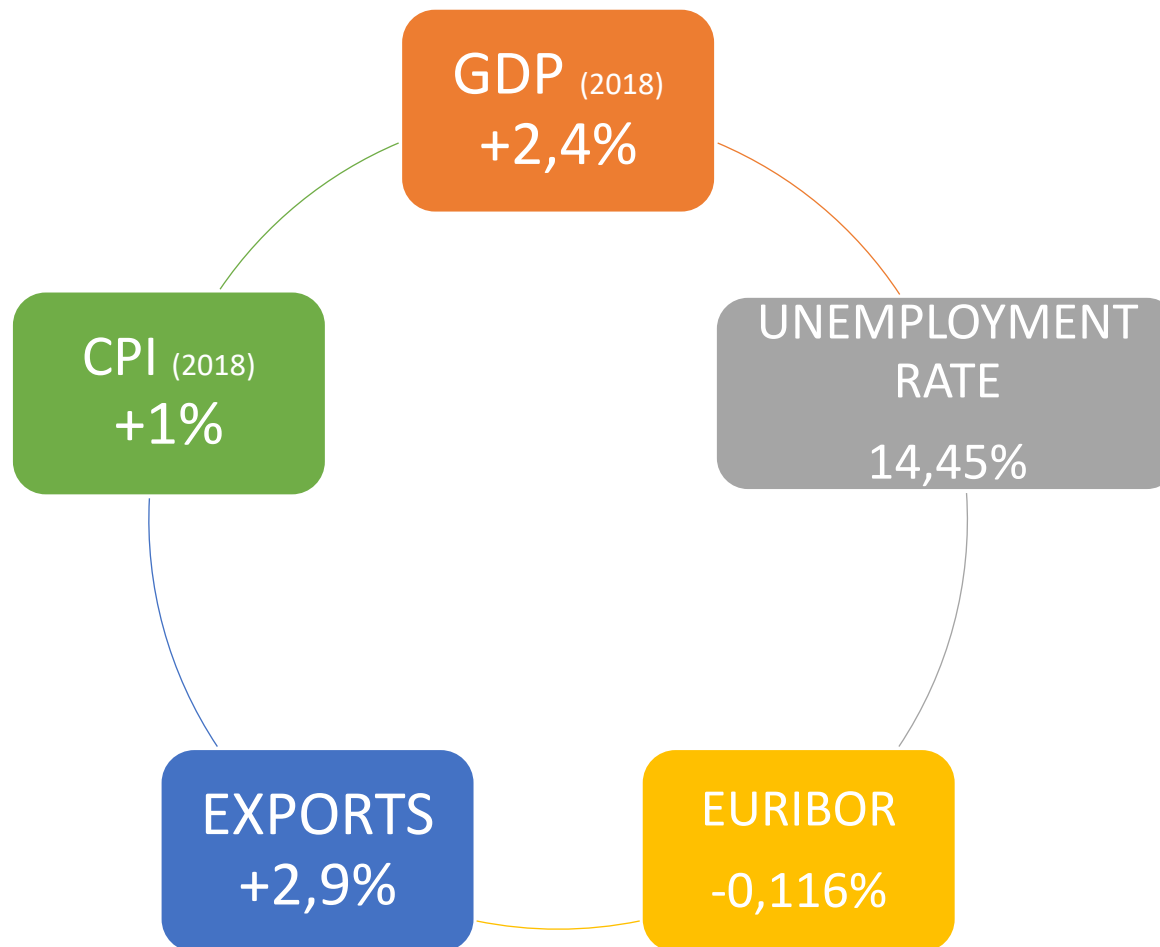


ECONOMIC FACTORS

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SPAIN IN FIGURES



Source: NIS



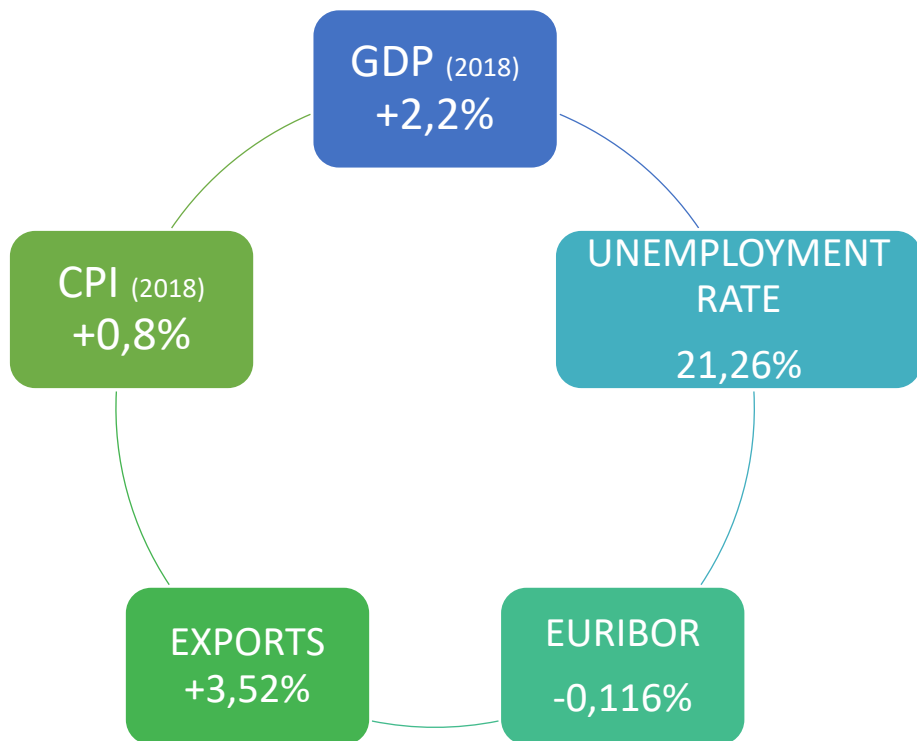
ECONOMIC FACTORS

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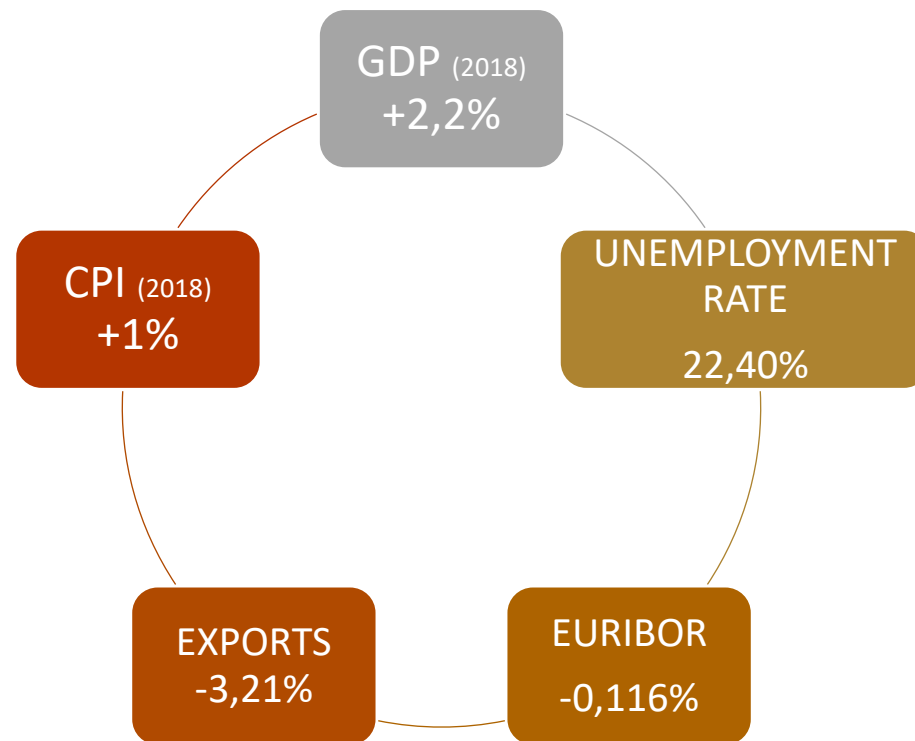


Source: Economical analysis in Andalucía

ANDALUCÍA



GRANADA





ECONOMIC FACTORS

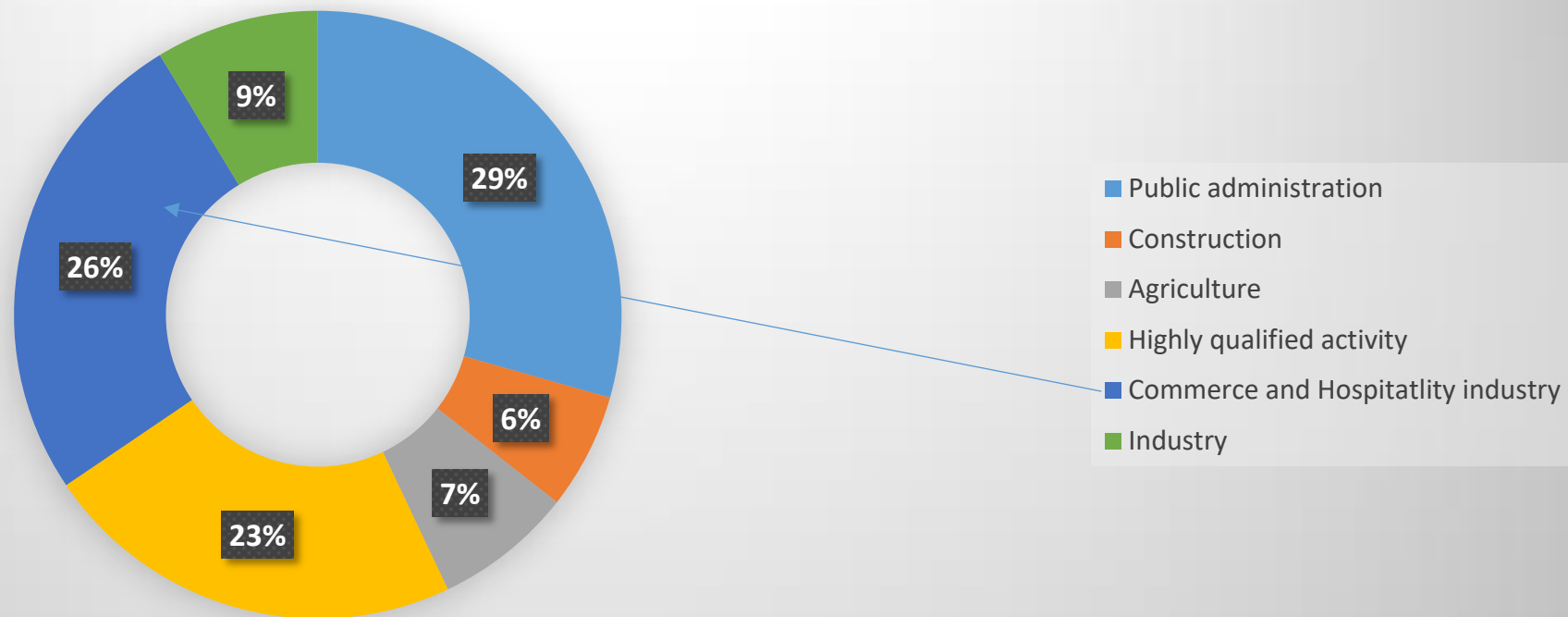
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 **E-COMMERCE**
FOR START-UPS

 **Centro Ave María**
San Cristóbal

GDP (2015) Granada by Business Sectors



Fuente: Instituto Nacional de Estadística



2019 ECONOMIC OUTLOOK

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- Even when it is in an economical expansionary phase there are signs of slowdown
- 2019 budgets with a social expansionary expenditure policy
- Increased taxes
- Revision towards the 2,2% fall GDP growth
- The number of people associated to the Social Security Service increases at a lower rithmn than last year
- The inflation is slowing down
- The global economy shows signals of slowdown
- The external surplus (Exports – Imports) tends to fall



ECONOMIC FACTORS

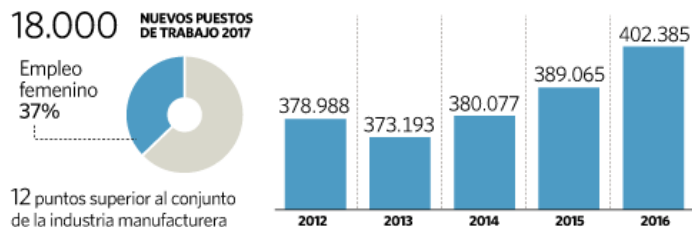
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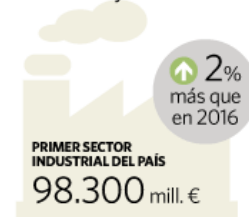
- The Spanish food industry breaks in employment and invoicing

La industria de alimentación y bebidas en cifras

Afiliados a la Seguridad Social en esta industria



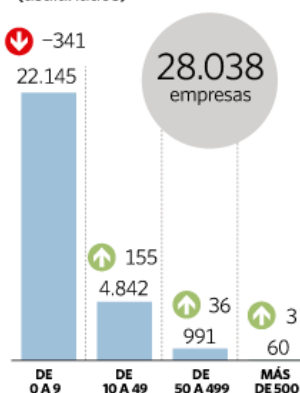
Producción y valor añadido*



Exportaciones, principales países destino

PAÍS	MILL. €	PRODUCTO	MILL. €
Francia	4.361	Carne y productos de cerdo	4.421
Italia	3.418	Aceite de oliva	3.366
Portugal	3.126	Pescado y conservas	2.905
R. Unido	1.881	Vino	2.795
Alemania	1.679	Conservas vegetales	1.438
EEUU	1.542	Productos del dulce	1.301
China	1.112	Leche, quesos y productos lácteos	958
Japón	695	Aceitunas	804
Suiza	320	Carne y productos del bovino	651
México	297	Aceites de oleaginosas	630

Dimensión empresarial en 2016 (asalariados)



(*) Estimación 2017.

Fuente: Federación Española de Industrias de Alimentación y Bebidas (Fiab) y M. de Agricultura y Pesca, Alimentación y Medio Ambiente. elEconomista



SPAIN - POLITICS

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- Politically, it is a **parliamentary monarchy**, being a **social and democratic state** where sovereignty lays on the people. Geographically it is organized in **seventeen autonomous communities** and **fifty two provinces**.



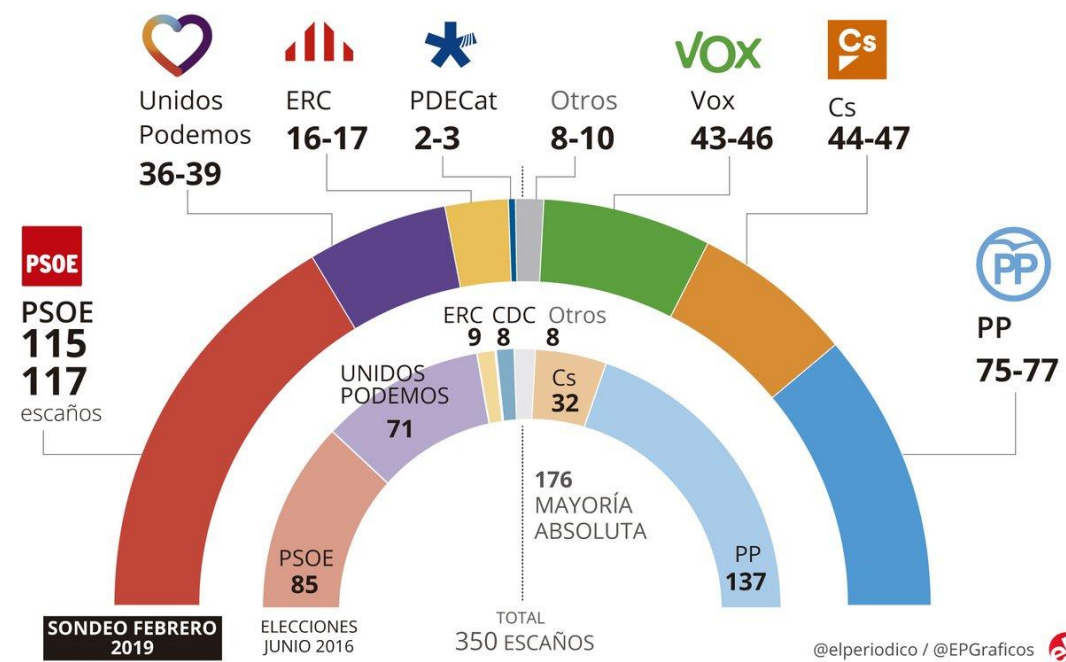


2019 POLITICAL OUTLOOK

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- The uncertainty will dominate the political outlook in 2019
- Election year: General, Regional, Municipal and European elections
- There is a political fragmentation where the radical right breaks
- Neither the double left nor the triple right is guaranteed the absolute majority
- We will be with a Government paralysis so great challenges related to the country won't be able to be faced





DEMOGRAPHIC FACTORS

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Casi 100.000 habitantes más

La población residente en España a 1 de enero de 2017 se ha situado, según las Cifras de Población, en 46,5 millones de habitantes. Durante 2016 creció en 87.925 personas y el incremento se debe en su mayor parte a un saldo migratorio con el exterior positivo.

Cifras de población 1 de enero de 2017

España	46.528.024
Andalucía	8.408.975
Almería	700.046
Cádiz	1.248.970
Córdoba	789.992
Granada	917.057
Huelva	521.117
Jaén	641.826
Málaga	1.646.777
Sevilla	1.943.190

España y la UE de los 28

	Superficie 2015 (km ²)	Población 1.1.2017 (miles)	Densidad 2015 (habitantes por km ²)
UE-28	:	511.522,7	117,1 (e)
Alemania	357.376	82.521,7	228,6
Austria	83.879	8.772,9	104,8
Bélgica	30.528	11.351,7	371,8
Bulgaria	110.370	7.101,9	66,2
Chipre	9.251	854,8	92,0
Croacia	:	4.154,2	74,4
Dinamarca	42.924	5.748,8	132,4
Eslovaquia	49.035	5.435,3	110,6
Eslovenia	20.273	2.065,9	102,4
España	505.944	46.528,0	92,5
Estonia	45.227	1.315,6	30,3
Finlandia	338.440	5.503,3	18,0
Francia	633.187	66.989,1	105,3
Grecia	132.049	10.768,2	81,9
Hungría	93.011	9.797,6	105,8
Irlanda	69.797	4.784,4	67,9
Italia	302.073	60.589,4	201,0
Letonia	64.573	1.950,1	31,8
Lituania	65.286	2.847,9	46,4
Luxemburgo	2.586	590,7	220,3
Malta	315	460,3	1.369,5
Países Bajos	41.542	17.081,5	502,9
Polonia	312.679	37.973,0	124,1
Portugal	92.226	10.309,6	112,3
Reino Unido	248.536	65.808,6	268,6
República Checa	78.868	10.578,8	136,6
Rumanía	238.391	19.644,4	86,1
Suecia	438.574	9.995,2	24,1

: Dato no disponible
(e) Estimación

Fuente: Eurostat



DEMOGRAPHIC FACTORS – POPULATION PYRAMID

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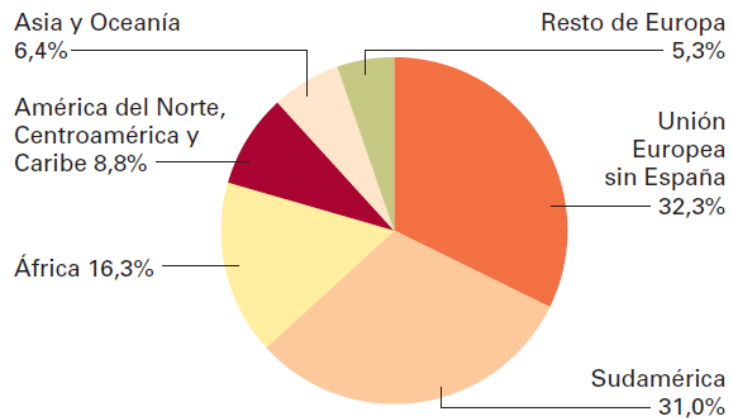


Seis millones de nacidos en el extranjero

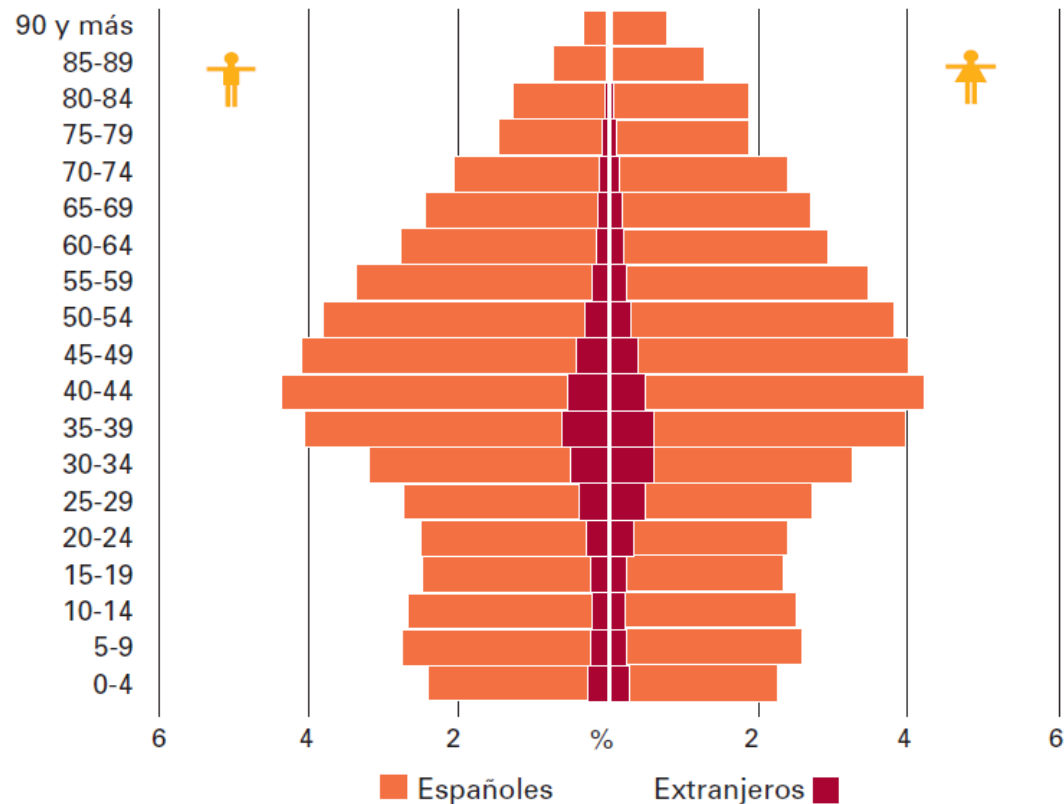
La población extranjera residente en España (nacionalidad no española), se ha situado en 4.419.621 y representa el 9,5% de la población. Atendiendo al lugar de nacimiento, son algo más de seis millones los residentes nacidos en el extranjero.

Residentes nacidos en el extranjero por grandes regiones

A 1 de enero de 2017



Pirámide de población de España. A 1 de enero 2017





DEMOGRAPHIC FACTORS

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- Low birth rate
- Increasing life expectancy
- Negative natural increase
- It's not one of the richest economies in EU
- Depopulation of rural areas
- Pyramid of regressive population that endangers the welfare state

Número medio de hijos por mujer 2015

Francia	1,96
Irlanda	1,92
Suecia	1,85
Reino Unido	1,80
Dinamarca	1,71
Bélgica	1,70
Letonia	1,70
Lituania	1,70
Países Bajos	1,66
Finlandia	1,65
Unión Europea	1,58
Estonia	1,58
Rumanía	1,58
República Checa	1,57
Eslovenia	1,57
Bulgaria	1,53
Alemania	1,50
Austria	1,49
Luxemburgo	1,47
Hungría	1,45
Malta	1,45
Croacia	1,40
Eslovaquia	1,40
Italia	1,35
Grecia	1,33
España	1,33
Chipre	1,32
Polonia	1,32
Portugal	1,31

Fuente: Eurostat

Esperanza de vida al nacimiento. 2015

	Años
España	83,0
Italia	82,7
Francia	82,4
Luxemburgo	82,4
Suecia	82,2
Malta	81,9
Chipre	81,8
Países Bajos	81,6
Finlandia	81,6
Irlanda	81,5
Austria	81,3
Portugal	81,3
Bélgica	81,1
Grecia	81,1
Reino Unido	81,0
Eslovenia	80,9
Dinamarca	80,8
Alemania	80,7
Unión Europea	80,6
República Checa	78,7
Estonia	78,0
Croacia	77,5
Polonia	77,5
Eslovaquia	76,7
Hungría	75,7
Rumanía	75,0
Letonia	74,8
Bulgaria	74,7
Lituania	74,6

Fuente: Eurostat





CULTURAL FACTORS

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- The Spanish culture is a historical jewel with multiple traditions
- With Celtic; Greek, Roman, Fenician, Carthagans; Visigothic, Muslim and Arabic influences.
- It's a mixture of regional traditions, popular festivities, bullfightings, flamenco...
- With popular customs as being outdoors, the “siesta”, wide timetables, “tapas”
- It's a Mediterranean culture
- Religion: the 75% of the population is catholic
- With a culinary art with international renowned reputation (206 Michelin stars)
- Regional Identities: Cataluña, País Vasco, Galicia, etc.



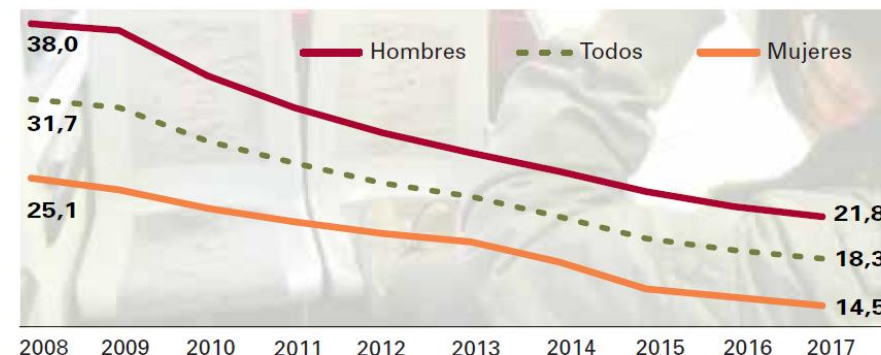
CULTURAL FACTORS

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- The school dropout slows down 13,4 percentage points
- Traditionally, Spain hasn't obtained good results in PISA report although it's improving
- A group 20 Spanish private schools have reached best results than in Singapur and Finland

Abandono escolar temprano*



* % de población entre 18 y 24 años que no ha completado la Enseñanza Secundaria 2ª etapa y no está cursando ningún tipo de formación

Fuente: Ministerio de Educación, Cultura y Deporte

Resultados de 'PISA for Schools'

Grupo de 20 centros CICAЕ, febrero de 2018

	Lectura	Matemáticas	Ciencia	Media
CICAЕ	553	571	555	559.7
Singapur	535	564	556	551.7
Japón	516	532	538	528.7
Canadá	527	516	528	523.7
Finlandia	526	511	531	522.7
Corea	517	524	516	519
Alemania	509	506	509	508
Reino Unido	498	492	509	499.7
Francia	499	493	495	495.7
Media OCDE	493	490	493	492
España	496	486	493	491.7
EEUU	497	470	496	487.7



CULTURAL FACTORS

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- We continue being a “university country” but not technician
- Vocational studies are starting to be the first option
- The shift regarding education may reduce the youngest unemployment rate
- Young people can emancipate at earlier ages

Alumnado matriculado en Enseñanzas de Régimen General no universitarias. Curso 2016-17. Datos avance

	Número de alumnos	Variación interanual %
Total¹	8.127.832	0,2
Educación Infantil ²	1.775.264	-1,8
Educación Primaria	2.940.226	0,5
E.S.O.	1.884.223	0,8
Bachillerato	686.933	-1,2
Formación Profesional	793.499	3,7

Graduados en carreras CTIM* 2015

Por cada mil personas entre 20 y 29 años

Irlanda	31,5
Finlandia	23,7
España	22,4
Austria	22,1
Reino Unido	22,1
Francia	21,4
Polonia	21,4
Alemania	20,5
Dinamarca	20,2
Unión Europea	19,1 (e)
Portugal	18,6
Lituania	18,5
República Checa	17,2
Eslovenia	17,2
Croacia	16,8

Eslovaquia	16,6
Malta	16,1
Estonia	15,7
Suecia	15,3
Rumanía	14,9
Bulgaria	14,6
Italia	13,5
Bélgica	13,3
Letonia	12,9
Hungría	12,2
Países Bajos	10,3 (e)
Chipre	8,3
Luxemburgo	3,4
Grecia	:
: No disponible	
(e) Dato estimado	

*Incluye: ciencias, tecnología, ingeniería, matemáticas, industria y construcción

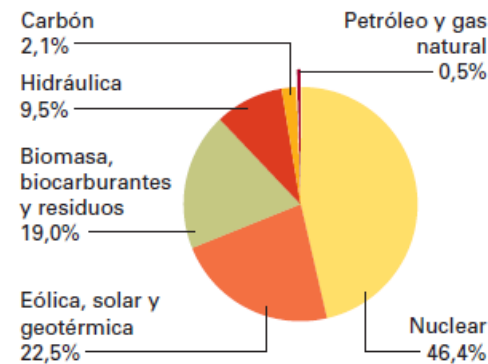


ENVIRONMENTAL FACTORS

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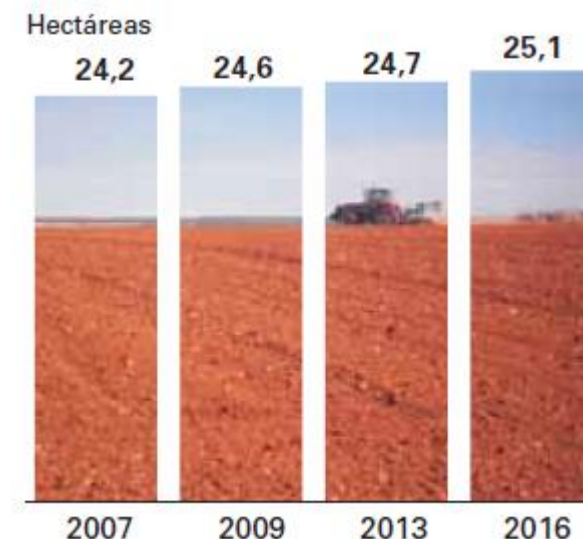
- More than 300 sunny days a year
- An average of 15,5° C of temperature
- More than the half of its surface it in forests lands. It's the third country in Europe
- Spain is the second country worldwide in biosphere reserve with a total number of 42
- The energy dependency has been reduced 8 points in 10 years
- The air quality has been improved



Fuente: Mº de Energía, Turismo y Agenda Digital

Producción interior de energía

Superficie agrícola utilizada





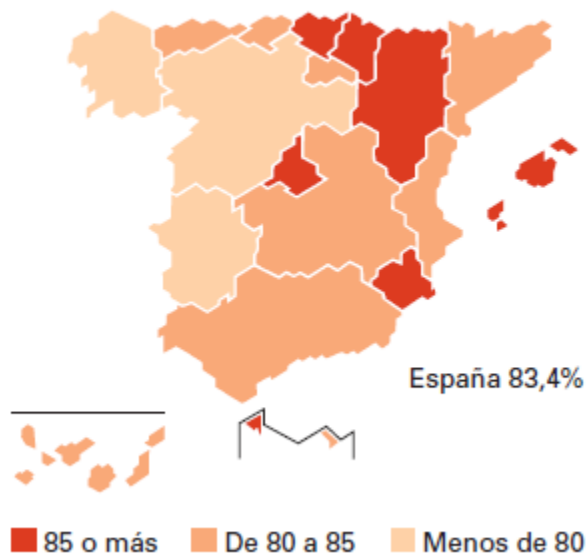
TECHNOLOGICAL FACTORS

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- The use of the Internet is common as well as the ownership of Smartphones

Viviendas domésticas con acceso a Internet. 2017



Principales indicadores de equipamiento y uso de TIC en los hogares. 2017

	% Viviendas	Variación en puntos porcentuales
Televisión	99,2	-0,1
Teléfono móvil	97,4	0,7
Conexión a Internet	83,4	1,5
Conexión de banda ancha	82,7	1,5
Teléfono fijo	77,6	-0,9
Algún tipo de ordenador	78,4	1,3
Lector de libros electrónicos	22,8	0,1
Tableta	52,4	Sin dato del año anterior



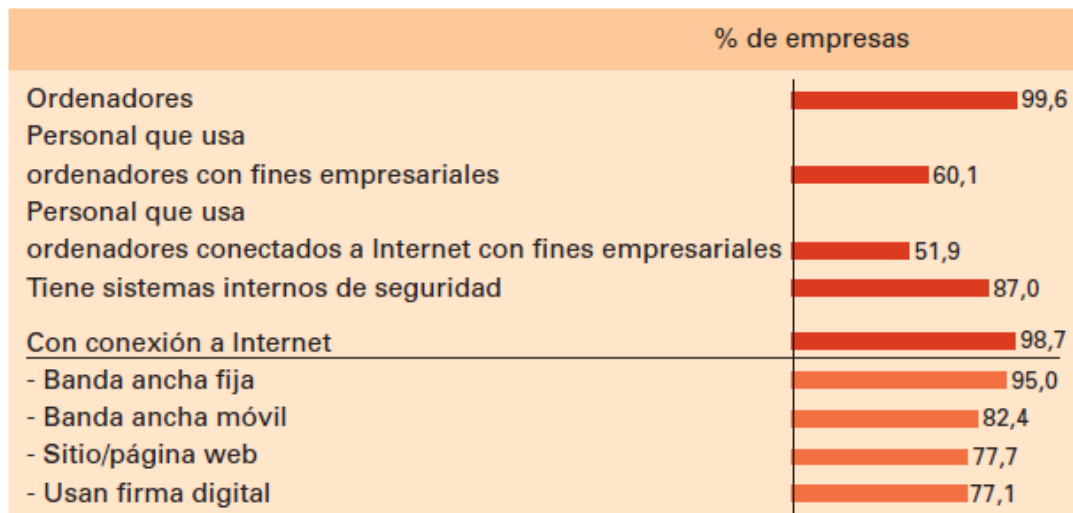
TECHNOLOGICAL FACTORS

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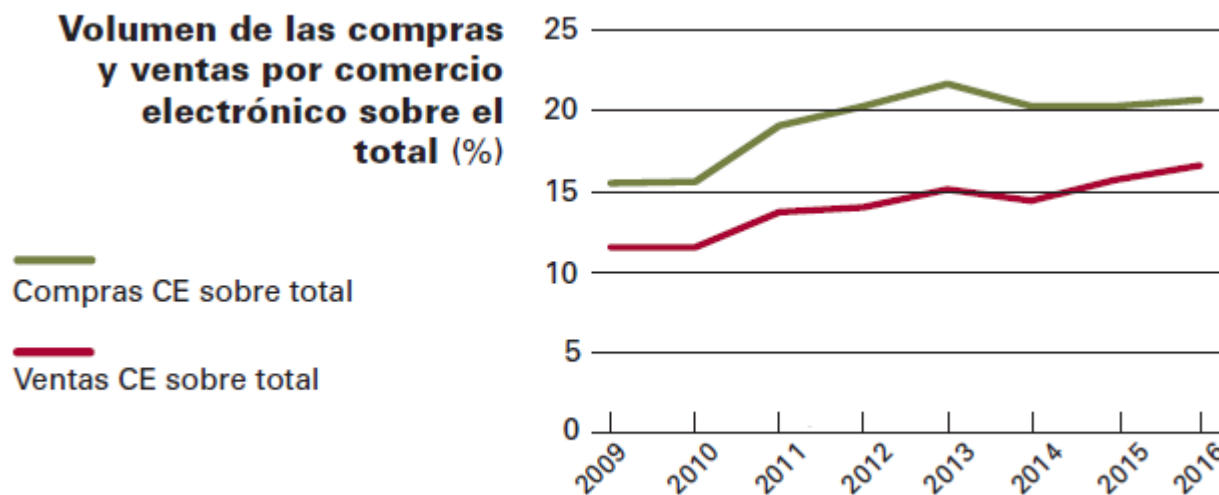


- One in five Spanish companies sends through the Internet

Uso de infraestructuras TIC. Primer trimestre de 2017



Volumen de las compras y ventas por comercio electrónico sobre el total (%)





PRODUCT SELECTION: "THE JAM"

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- It is a delicious delicacy sweetened by history
- It's a kind of preserved consumed worldwide
- The Mediterranean culture uses it since many centuries ago
- Its process consists of a constant boiling
- It contains more than 50% of fruit

Normative food definition: the mixture with an appropriate jellied consistency of water, sugar and an unconcentrated pulp of one or different kinds of fruit





ORIGIN AND TYPES

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TYOLOGIES:

Jams: whole fruits + sugar

Jams preserves: it tends not to be whole fruit, it contains more sugar and it has a gelatinous texture

Jellies: they are elaborated with fruit juice and it is more transparent

Marmalades: citric jams

Compote: it contains less sugar

ORIGIN: The Muslim people introduced the sugar in Europe



Portuguese origin “Marmelo”. The quince was the original fruit which jam was prepared



English-French origin – “Marmalade” comes from the French language which was spoken at Mary Stuart’s court and it was the remedy that her doctor gave her



PRODUCT SELECTION: THE JAM

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- Benefits of jams





NUTRITIONAL COMPOSITION AND BENEFITS

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- Great amount of fibre
- It brings energy
- It's quite nutritional, better for the breakfast
- It's ideal for people with a high physical and mental activity
- It doesn't contain high fats and proteins
- It supplies a lot vitamins
- Depending on the fruit we benefit from its properties

Información nutricional Mermelada

Cantidad por 100 gramos

Calorías 246

Grasas totales 0 g

Ácidos grasos saturados 0 g

Ácidos grasos poliinsaturados 0 g

Ácidos grasos monoinsaturados 0 g

Colesterol 0 mg

Sodio 56 mg

Potasio 37 mg

Hidratos de carbono 66 g

Fibra alimentaria 0,7 g

Azúcares 60 g

Proteínas 0,3 g

Vitamina A 62 IU Vitamina C 4,8 mg

Calcio 38 mg Hierro 0,2 mg

Vitamina D 0 IU Vitamina B6 0 mg

Vitamina B12 0 µg Magnesio 2 mg



MOST CONSUMED FLAVOURS IN SPAIN

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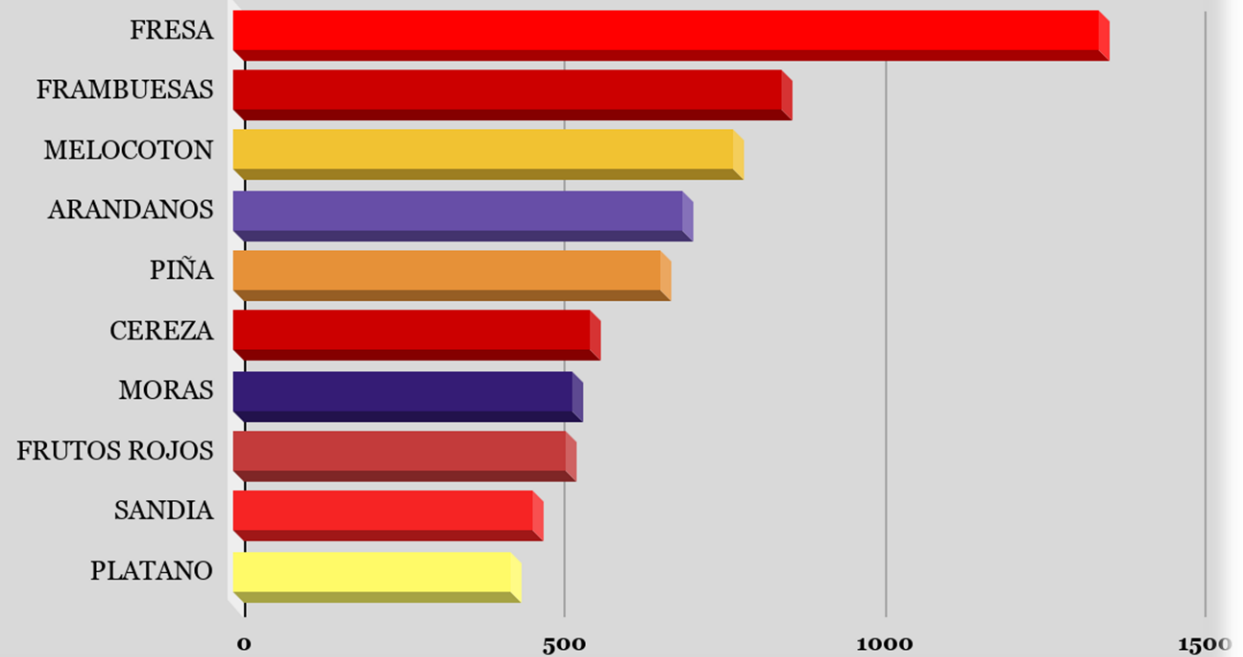


 **E-COMMERCE**
FOR START-UPS

 **Centro Ave María**
San Cristóbal



Points scored



Source: 20minutos



COMMON USES, COMBINATIONS

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- Snacks, toasts, milkshakes, meats and fish, ice-creams, in salads, with pâté and cheese





DIFFERENT VERSIONS OF THE PRODUCT IN THE MARKET

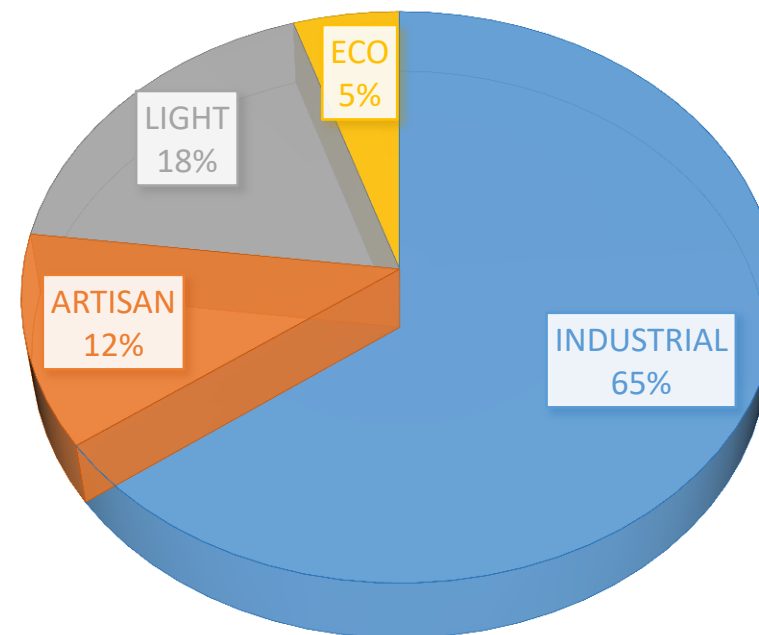
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- Industrial
- Homemade or artisan
- Dietetics or Light
- Ecological or Bio



JAM MARKET IN SPAIN





LEGAL ASPECTS: LABELLING

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 **E-COMMERCE**
FOR START-UPS

 **Centro Ave María**
San Cristóbal



1 Name of the food

4 Net amount (Kg) ó (g)

7 Place of origin

10 Nutritional information

2 ingredients list, decreasing

5 Date of Expiry

8 How to use

11 Manufacturer information

3 Allergens and intolerances

6 Conditions of conservation

9 Batch number, barcode



Letter size equal to or greater than 1.2 mm, 0.9 mm in small packages.



LEGAL ASPECTS: LABELLING

Erasmus+



Label example:



Ingredientes: *Ciruela (61%), **azúcar, zumo de limón y espesante (*agar).
Ingredients: *Plum (61%), **sugar, lemon juice and thickener (*agar).

(*) Procedente de Agricultura Ecológica UE. / From EU Organic Farming. (***) Procedente de Agricultura Ecológica no UE. / From no-EU Organic Farming.

Valores nutricionales / Nutrition facts Por 100g	
Valor energético / Energy	528 Kj / 125 Kcal
Grasas / Fats	< 0,01 g
Saturadas / Saturated Fats	< 0,01 g
Hidratos de Carbono / Carbohydrates	29,70 g
Azúcares totales / Sugars	27,20 g
Fibra / Fibre	1,64 g
Proteínas / Proteins	0,40 g
Sal / Salt	< 0,01 g



ES-ECO-024-MU
Agricultura ecológica UE/no UE



BIO-Lobrot
AGRICULTURA ECOLÓGICA



Mermelada extra de Ciruela Ecológica
Ecological Plum extra Marmalade



Consumir preferentemente antes de: ver fondo.
 Best before: see bottom. Conservar en un lugar seco y fuera del alcance del sol. Una vez abierto conservar en el frigorífico. Keep in a cool and dry place, do not expose to sunlight. Refrigerate after opening.

Peso bruto **400 g** Peso neto **250 g**
 Gross weight Net weight

Lobrot, S. Coop.
 C/ Posticeras, 7 | 30420 Calasparra - Murcia
 Tel. Atención al Cliente (+34) 608 629 998





DEMAND ANALYSIS

Erasmus+



- The market of jams is considered a mature market
- In **2017** some of the lost on purchases in previous years are recovered
- The consumption in Spain is **37,3 Millions of Kilos, 145,6 Millions of Euros, +2% ↑**
- The number of **buyers** is located in **11 millions** and the annual average expenditure is situated in **9€/year** and a consumption of **0,8Kg/Person/Year**
- It occupies the rankig at supermarkets and autoservices
- The trends in the market leads towards ecological products, a more natural handmade elaboration, new textures, new formats, presentation and varieties
- There is a better behaviour towards the Premium or Gourmet sector although at the moment it has a small share in the market.



DEMAND ANALYSIS: GLOBAL MARKET

Erasmus+



MERMELADAS DE FRUTAS TRADE

Exporters

Este treemap muestra la participación de los países exportadores de Mermeladas de Frutas.

Explora en la página visualizaciones

Fuentes de datos

<http://atlas.media.mit.edu/es/>

España

Identificación	ESP
Valor de las exportaciones	\$179M
Por ciento	6.4%

[Click for More Info](#)

TOTAL: \$2.8B





DEMAND ANALYSIS: GLOBAL MARKET

Erasmus+



Importers

Este treemap muestra la participación de los países importadores de Mermeladas de Frutas.

Explora en la página visualizaciones

Fuentes de datos

<http://atlas.media.mit.edu/es/>

España

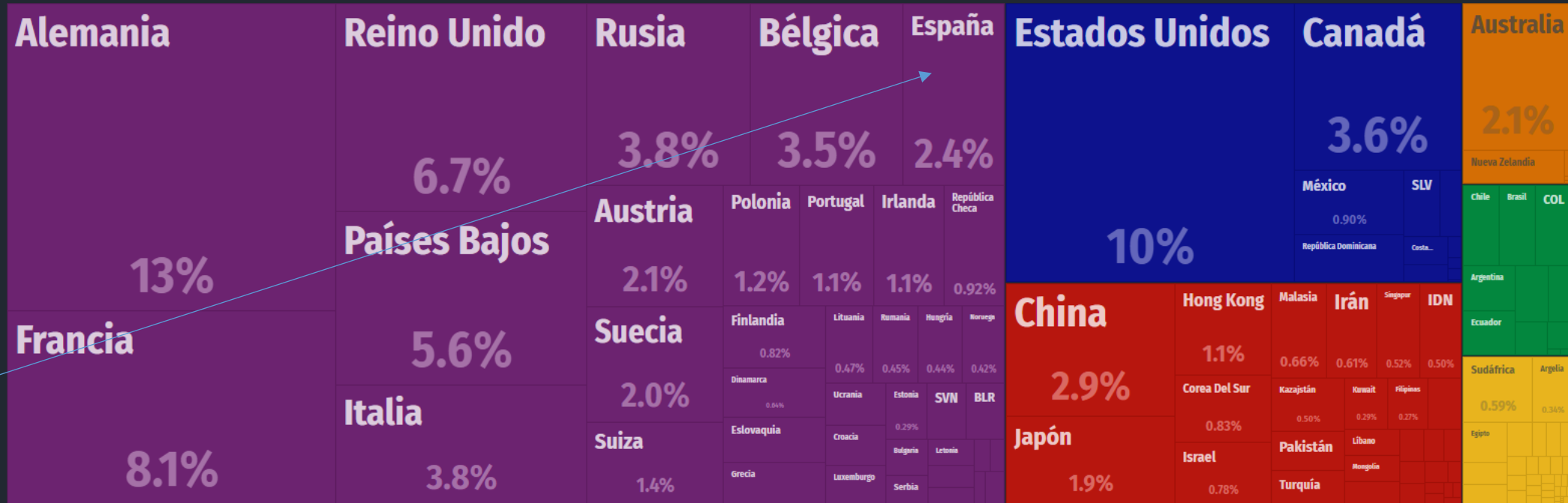
Identificación: ESP

Valor de las importaciones: \$67.1M

Por ciento: 2.4%

[Click for More Info](#)

TOTAL: \$2.8B





DEMAND ANALYSIS: GOURMET PRODUCTS

Erasmus+



- Selection of the best products of each region, of an artisan elaboration and raw material of first quality
- Spain is the **fifth** country in the world that consumes this kind of products.
- This gastronomic trend has been well received on the Internet
- The Premium sector represents the **25%** of the values regarding the sales in food distribution
- It grows more than double than the rest of the products **+6%**
- The **35%** of consumers buys by **recommendation**



FOOD E-COMMERCE ANALYSIS

Erasmus+



Presente y futuro del e-commerce en España

+32% crece el gasto online en productos de Gran Consumo*

1 de cada 4 hogares ya compra productos de Gran Consumo* por Internet

158€ Gasto medio anual de los hogares en la cesta de la compra online

Y todavía es un mercado con mucho potencial

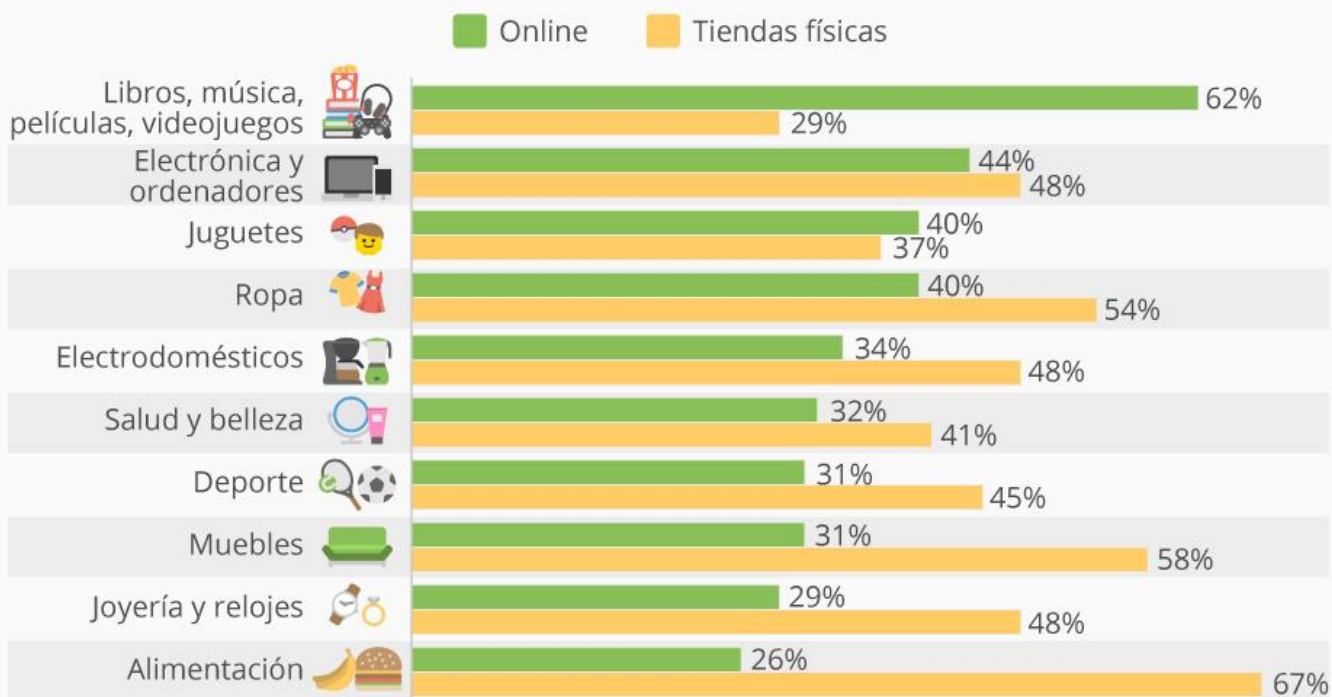


Fuente: "El futuro del e-commerce 2017", Kantar Worldpanel
*Gran Consumo envasado: alimentación envasada (sin frescos), droguería, perfumería familiar.
Compras online entre Abril 2016 y Marzo 2017 vs mismo periodo año anterior

KANTAR WORLD PANEL

¿Compra online o en tienda?

Productos que los consumidores españoles prefieren comprar online/offline en 2017



24.000 consumidores entrevistados en 29 países, 1.000 de ellos en España

Fuente: PwC





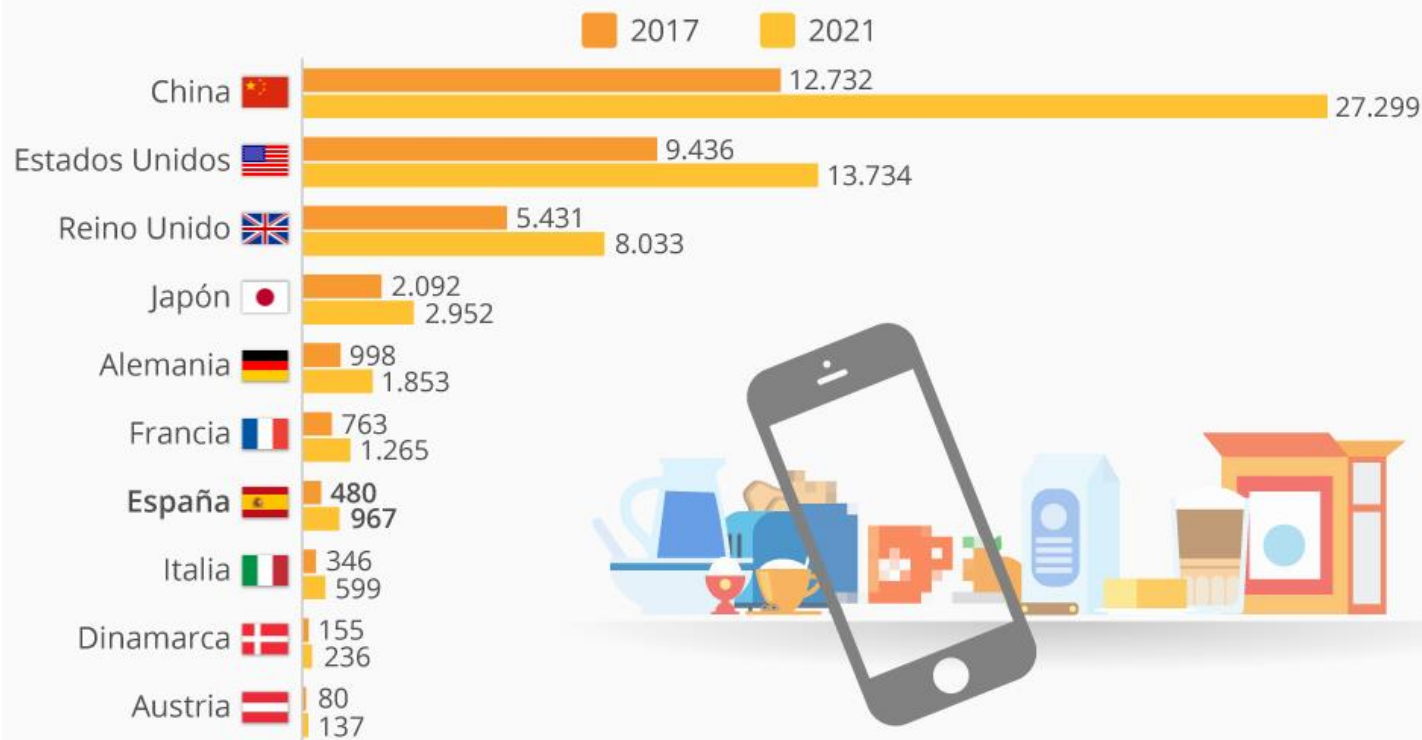
FOOD E-COMMERCE ANALYSIS

Erasmus+



El comercio electrónico de alimentos

Facturación de la venta de alimentos y bebidas online (en mill. €)*



* Ingresos procedentes de actividades B2C (dirigida a consumidores individuales).
Estimación de facturación en países seleccionados.



@Statista_ES

Fuente: Statista Digital Market Outlook





FOOD E-COMMERCE ANALYSIS

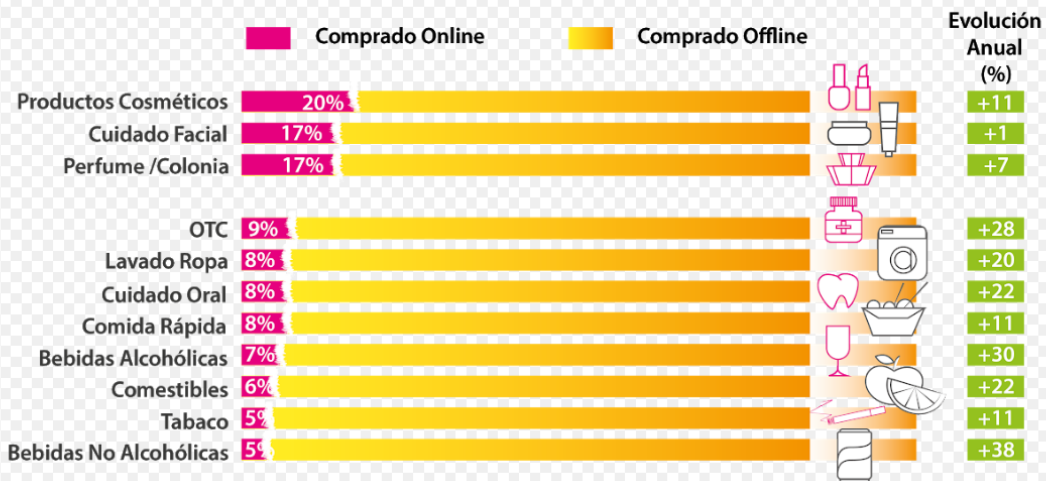
Erasmus+



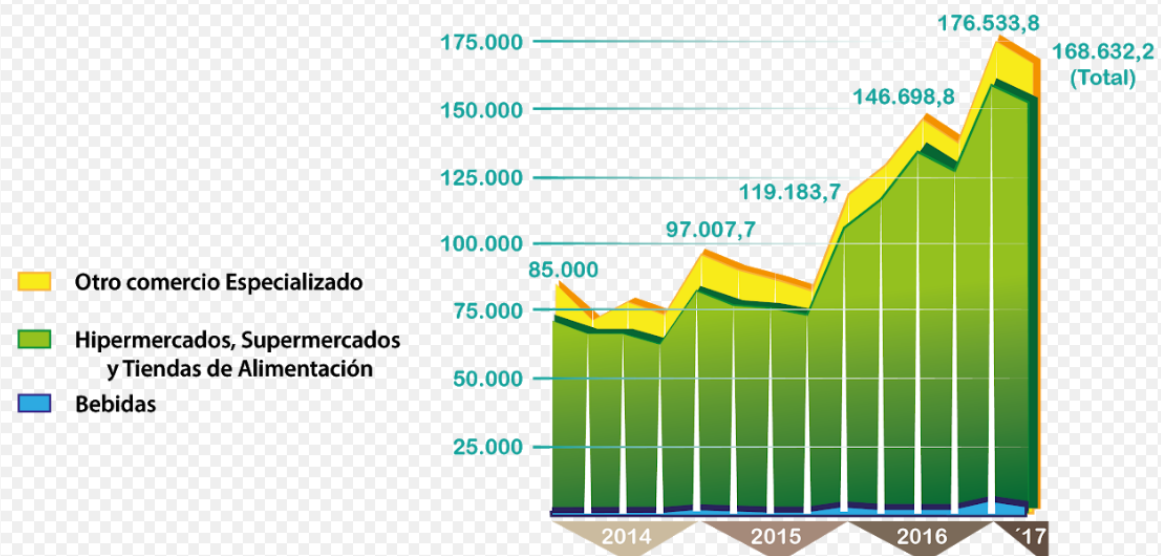
Evolución del Comercio Electrónico

Desde que se permitiera el uso de Internet con fines comerciales en 1991, la cantidad de comercio llevada a cabo electrónicamente ha crecido de manera exponencial debido al auge de Internet y un aumento de la seguridad y la confianza sobre este tipo de transacciones. Según datos proporcionados por la CNMC (Comisión Nacional de los Mercados y la Competencia) el comercio electrónico en España ha superado los 7700 millones de euros en el tercer trimestre de 2017, un 26% más respecto al año anterior.

Incidencia de E-commerce por productos



Ventas de Alimentación por Comercio Electrónico



Fuente: Comisión Nacional de los Mercados y La Competencia (CNMC) Ministerio de Agricultura y Pesca



FOOD E-COMMERCE ANALYSIS

Erasmus+



- Reluctant users to buy food are becoming to be released
- The age is a relevant factor, the young consumer represents the 50% of the people who buy food
- The food purchasing volume through the Internet is relatively small since in relation to the total purchase it doesn't reach the 2% but it has an exponential growth
- The specialized commerce has a better behaviour regarding the online shopping
- The growth on sales of most food products overcomes the 2 digits



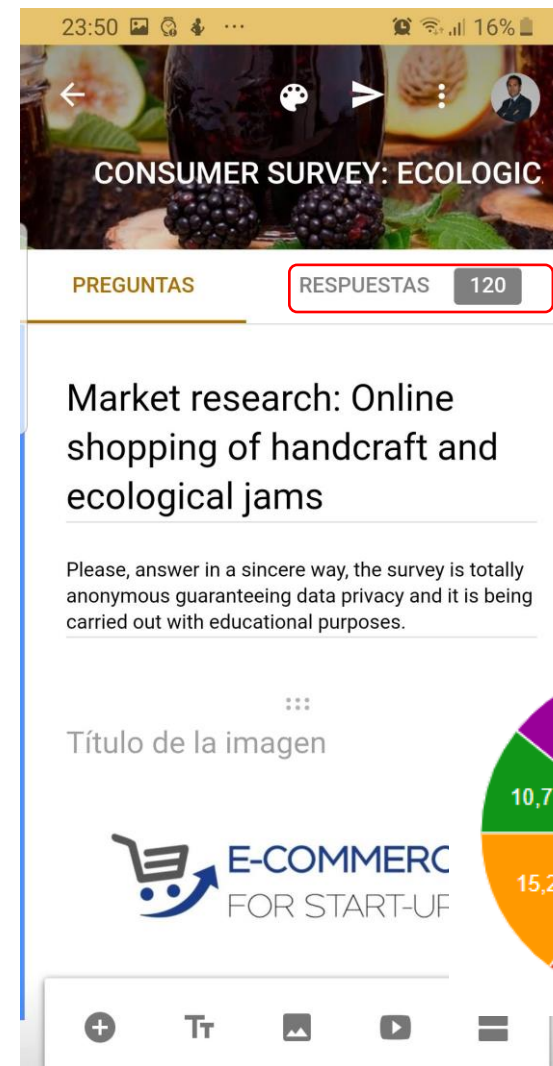
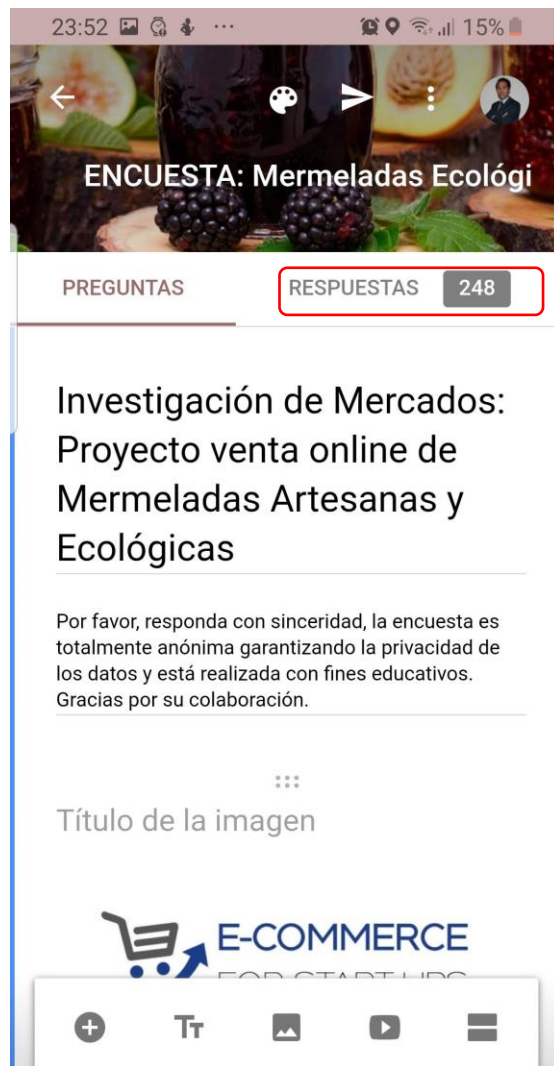


INVESTIGATION TECHNIQUE: SURVEY

Erasmus+



We have obtained a representative survey, with a total number of 368 answers



- Spain
- Turkey
- Scotland
- Greece
- Italy
- Bulgaria



SURVEY ANALYSIS: SPAIN VS EUROPE

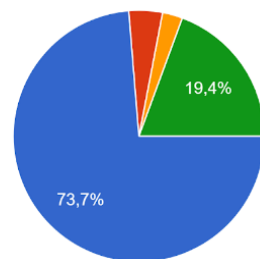
Erasmus+



- The hobbies are similar, although our partners read more than us, Spanish team prefers going outdoors
- The ecological products and Gourmet are really well considered, even more in Europe with 70% and Spain with 53%
- Taking jam as a snack is more common in Europe than in Spain
- Jam also seems to be more consumed in Europe.
- A curious aspect: in Europe is frequently homemade manufactured (50%)

¿Dónde compra la mermelada?

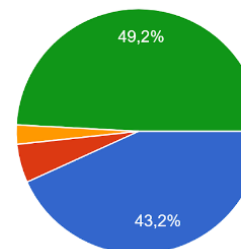
232 respuestas



● Supermercado
● Tienda especializada
● Internet
● La hacemos en casa

Where do you buy jam?

118 respuestas



● At the supermarket
● In a specialized shop
● On Internet
● We prepare it at home



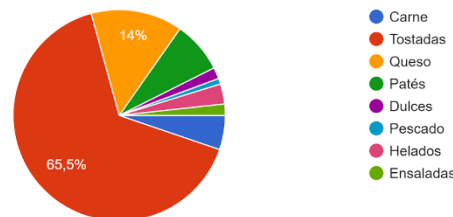
SURVEY ANALYSIS: SPAIN VS EUROPE

Erasmus+

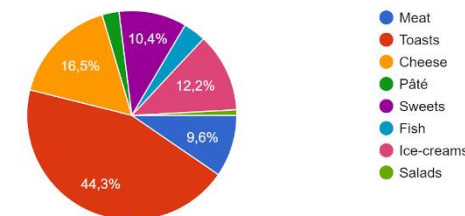


- Referring to consumed flavours, there are more varieties in Spain than in Europe where strawberry leads with the 52%.
- In Spain it is mostly consumed with toasts and cheese while in Europe the consumption is wider, being important the intake with sweets and ice-creams
- The preferred formats are medium and small size, being small size the most important one in Spain
- Consumers in Europe and in Spain consider the labelling as well as the packaging a valued feature forgetting about the flavour if it has never been tried before or if it's new

¿Con qué le gusta más acompañar la mermelada?
229 respuestas



With what other kind of food do you prefer eating jam?
115 respuestas





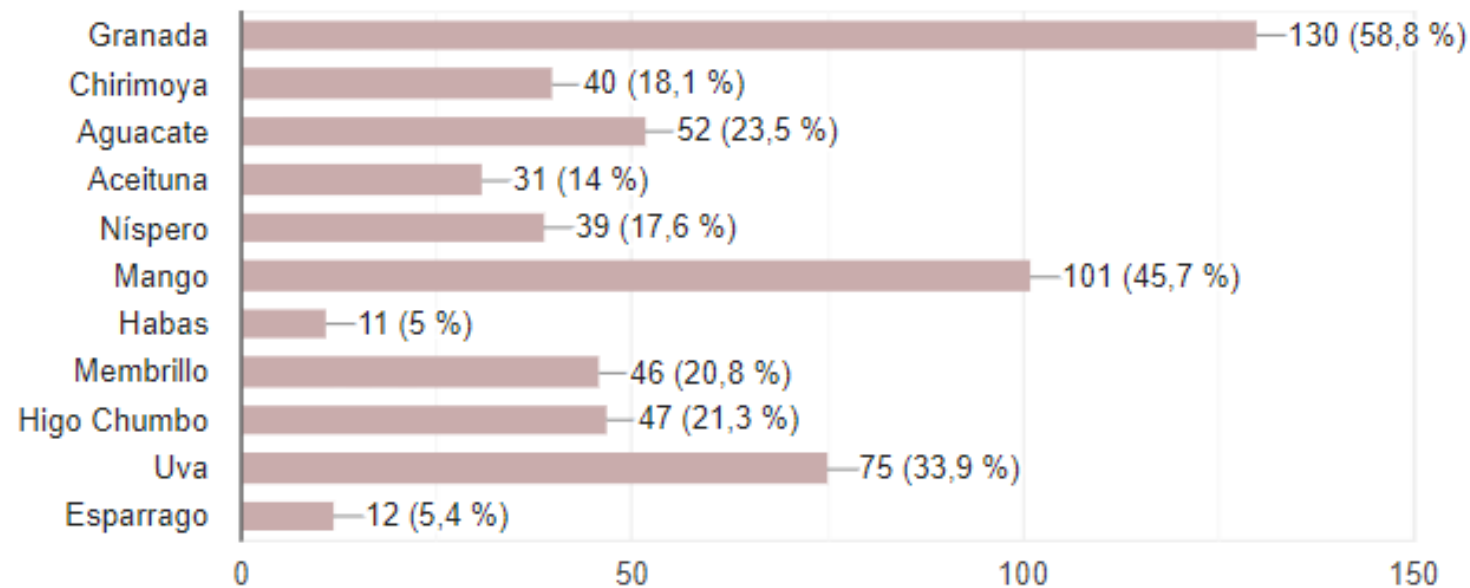
SURVEY ANALYSIS: SPAIN

Erasmus+



Le gustaría probar mermelada de sabores cómo: (puede marcar varias respuestas)

221 respuestas





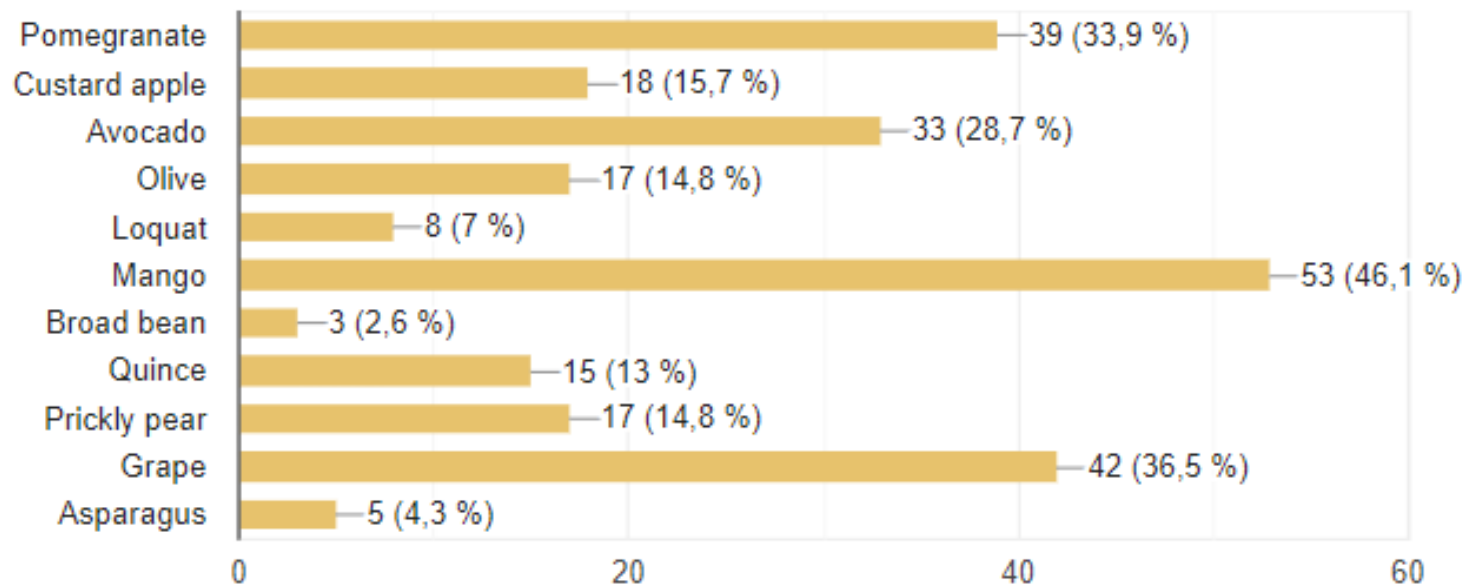
SURVEY ANALYSIS: EUROPE

Erasmus+



Would you like to try jams of flavors like: (you may choose different options)

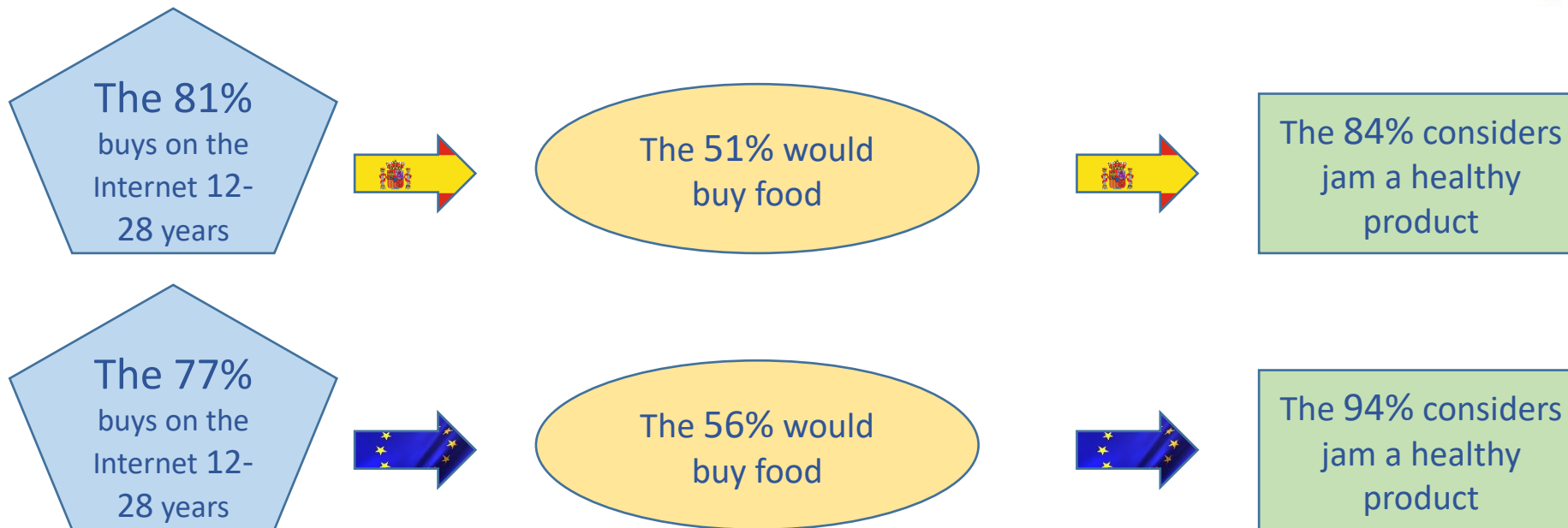
115 respuestas





SURVEY ANALYSIS: SPAIN vs EUROPE

Erasmus+



In contrast to what one might imagine, there is a higher interest towards homemade products in bigger cities. In Europe. This is highlighted by the 75% of people living in bigger cities.

Men like jam a little bit more and as a snack. **Women** prefer jam during the afternoon snack after the most common option: the breakfast



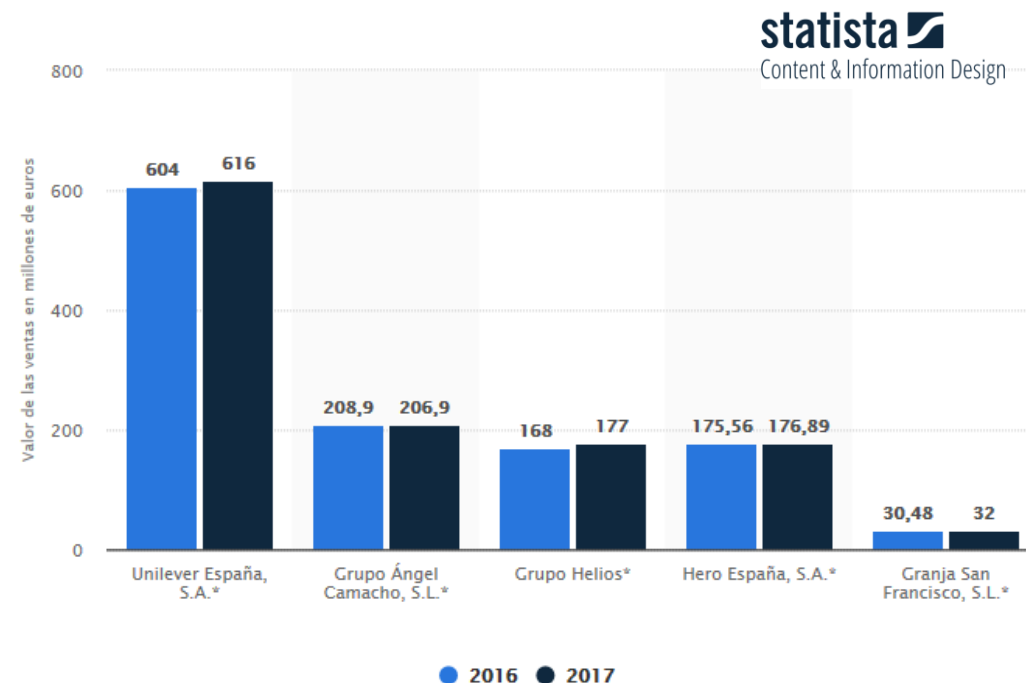
OFFER ANALYSIS

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- We are in a competitive market of an open offer
- The production remains steady although new local brands arouses as well as presentations in artisan and bio version
- With different typologies of the product
- The preferred packaging is glass (95,1%)
- It's normally consumed at home
- Important implantation of own-brands

Comparison of the value of sales regarding the lidering companies of honey and jam in Spain in 2017 with its figures in 2016 (millions of Euros)





DIRECT COMPETITORS

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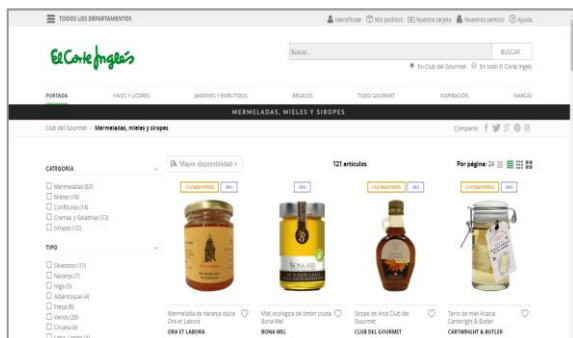


DIRECT COMPETITORS: Webs

Erasmus+



E-COMMERCE FOR START-UPS





RANGE OF PRODUCTS AND MANUFACTURING

Erasmus+



 **E-COMMERCE**
FOR START-UPS

 **Centro Ave María**
San Cristóbal

HIGH RANGE	MEDIUM RANGE	LOW RANGE
-------------------	---------------------	------------------

ECOLOGICAL	ARTISANS	INDUSTRIAL
-------------------	-----------------	-------------------





PRICING POSITION

Erasmus+



 E-COMMERCE
FOR START-UPS

 Centro
Ave María
San Cristóbal



6.35€



0.99€



1.77€



6.33€



LA PAULEÑA

2.70€



2€



6€



2.50€



ONLINE SHIPPING COST

Erasmus+



3.21€



6.60€



3.76€



5.90€

3.76€



5.50€



5.84€



4.99€



COMPETITORS BY KEY FATORS ON SALES

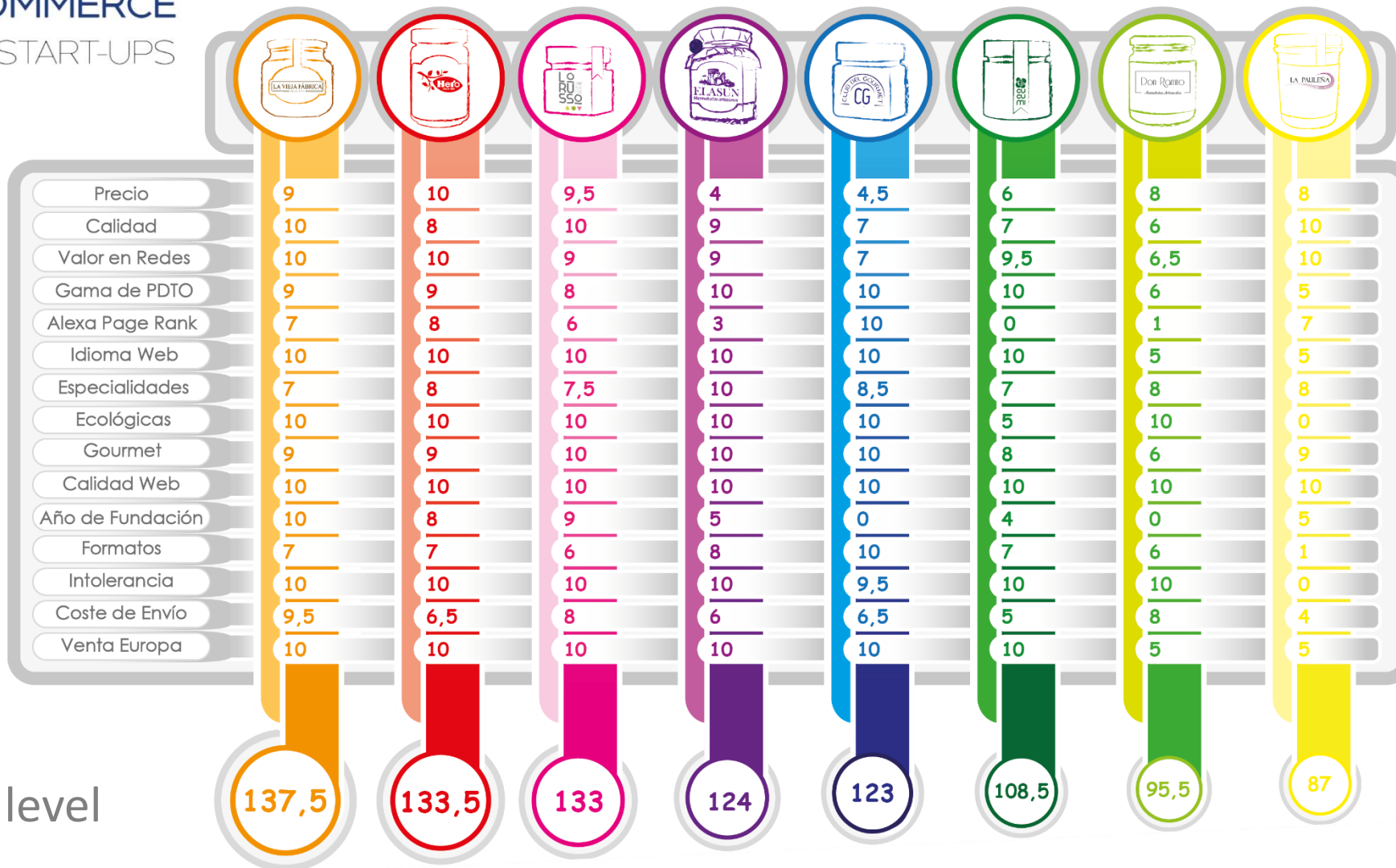
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 **E-COMMERCE**
FOR START-UPS

 **Centro Ave María**
San Cristóbal

Competitive
Advantage





SWOT ANALYSIS

Erasmus+



SWOT	NEGATIVE ASPECTS	POSITIVE ASPECTS
INTERNAL FACTORS	<p style="text-align: center;"><i>Weakness</i></p> <ul style="list-style-type: none"> • Limited production availability (small runs) • Small variety of the product • No access to great distribution channels • Difficulties of differentiation with jam at the supermarket. • Lack of business experience of the promotional team • Not having an acknowledged brand 	<p style="text-align: center;"><i>Strengths</i></p> <ul style="list-style-type: none"> • Our business plan • The homemade process • Near raw ecological material • Human team we build • Innovation in flavours and textures • Exclusive product • Product and regional flavours
EXTERNAL FACTORS	<p style="text-align: center;"><i>Threats</i></p> <ul style="list-style-type: none"> • High competitiveness, mature market • Legal ecological products framework • Increasing of local vendors with a similar concept to ours • Since they are innovative jam's flavours they may become old fashioned • Bad image of the products that contain sugar, high fats • Releasing of alternative products • Own-brands – handmade or artisan concept • Cost and shortage in raw materials • USA Commercial war, customs tariff 	<p style="text-align: center;"><i>Opportunities</i></p> <ul style="list-style-type: none"> • The increasing of Gourmet products • The increasing of healthy and ecological products • The raising of the online e-commerce channel • The state of improvement of the global economy • To be associated to the touristic popularity of Granada • Product that can be combined and complementary • Innovative packaging and labelling • To be associated with other companies and leading brands



CONCLUSIONS

Erasmus+

CONCLUSIONS



E-COMMERCE
FOR START-UPS

 Centro
Ave María
San Cristóbal

- Due all the issues we have dealt, we think our product may be viable
- We must consider to make an ecological and premium product of a high range
- Medium-high price around 6€ /250gr
- We have to invest a lot in image and packaging design
- Having different formats, shapes
- The first flavours will be: grenade, mango, cumbe, grapes, avocado
- We have to control the calories of the product “minimum of sugar”
- Looking for institutional aid for the promotion
- Designing our web page focused on digital marketing; SEO, SMO
- We must arrange a good shipping rate at an European level
- Trying the physical distribution through specilized shops
- Local suppliers of the regional typical products



END

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Thank you very much!
We hope you can try our products for next
mobility

